



Electricity Statement

Statement Date **XX/XX/18**
Account # **00000000**

CUSTOMER NAME
ADDRESS LINE 1
CITY ST 00000-0000

ESI ID: 0000000000000000000000
Statement Number: 0000000000
Contract Start Date: XX/XX/2016
Contract End Date: XX/XX/2017

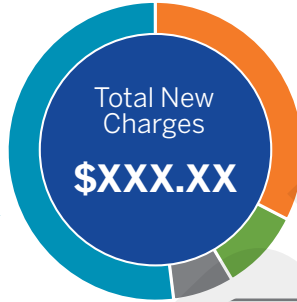
Total Amount Due by XX/XX/18 \$XXX.XX

Previous Balance	\$XX.XX	Payment Plan
Payments Thru XX/XX/16	\$XX.XX	Payment Amount \$XX.XX
Unpaid Balance	\$XX.XX	Unpaid Balance \$XX.XX
Total New Charges	\$XXX.XX	

HOW WE CALCULATED YOUR BILL

See reverse side for detailed description of charges ↗

Energy Charges
XXX.XX



**CenterPoint Energy Surcharges
Approved by PUC**

XX.XX

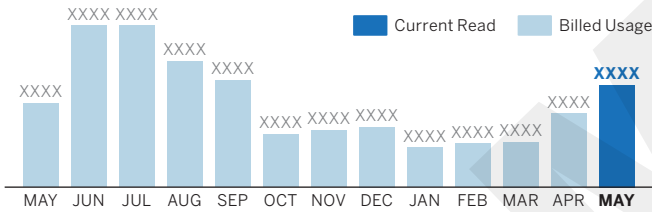
Usage Charge/Credit

-XX.XX

Sales Tax and Assessments

X.XX

CONSUMPTION HISTORY (kWh)



MONTHLY USAGE

Current Month
XXXX kWh **↑ XX%** from last year

Last Month XXXX kWh	Last Year XXXX kWh
-------------------------------	------------------------------

NOTICE TO OUR CUSTOMERS

The Public Utility Commission of Texas (PUCT) would like you to know that, if you believe this bill contains unauthorized charges, please contact Constellation NewEnergy, Inc. at (866) 917-8271 to dispute such charges. If you are not satisfied you may file a complaint with the PUCT at, P.O. Box 13326, Austin, Texas 78711-3326, (512) 936-7120 or toll-free in Texas at (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136. Complaints may also be filed electronically at <http://www.puc.state.tx.us/consumer/complaint/Complaint.aspx>.

PUCT Certificate # 10014



PO Box 4911
Houston, TX 77210-4911

Statement Number: 0000000000
ESI ID: 0000000000000000000000

Total Amount Due by XX/XX/18 \$XX.XX

AMOUNT ENCLOSED



JONATHAN SAMPLE
1234 MAIN STREET
APT 101
ANYWHERE, ST 00000-0000



Payment Address:
CONSTELLATION NEWENERGY, INC.
PO BOX 5471
CAROL STREAM IL 60197-5471



HAVE A QUESTION OR EMERGENCY?

Invoice # 0000000000 Account # 0000000000

For outages and emergencies call your regulated TDU
CenterPoint Energy **800.332.7143**

Total Amount Due by XX/XX/18 **\$XXX.XX**

For billing questions or to cancel your service
contact Constellation

Mon. – Fri. 7am to 8pm, Sat.: 8am to 5pm (CST)

Website **www.constellation.com**

Email **customercaretx@constellation.com**

Phone **888-900-7052**

Mail **PO Box 4911, Houston, TX 75210-4911**

Other Ways to Pay Your Bill



**My
Constellation**

Manage your account at
my.constellation.com



Phone

Call 866.91.8271
for our 24/7 phone
payment option



In Person

Visit a Western Union
location near you to
pay your bill.

CURRENT READINGS

Service Address: Address Line 1, City, ST 00000-0000

Meter Number	Previous Meter Read Date	Current Meter Read Date	# Days	Previous Meter Read	Current Meter Read	Demand	Meter Multiplier	kWh
000000000	XX/XX/2018	XX/XX/2018	XX	XX,XXX	XX,XXX	X	X	X,XXX

DETAILED CHARGES

Energy Charges*	\$XXX.XX
Non-Tiered Rate* (X,XXX.XX x \$X.XXXXXX)	\$XXX.XX
CenterPoint Energy Surcharges Approved By PUC*	\$XX.XX
CenterPoint Energy Surcharges - Non-Taxable*	\$XX.XX
CenterPoint Energy Surcharges*	\$XX.XX
Usage Charge/Credit*	-\$XX.XX
Bill Usage Credit 1,000 - 2,000* (1.00 x -\$XX.XXXXXX)	-\$XX.XX
Bill Usage Credit 2,000 - 99,999* (1.00 x -\$XX.XXXXXX)	-\$XX.XX
Sales Tax and Assessments	\$X.XX
PUC Assessment Reimb.* (XXX.XX x \$X.XXXXXX)	\$X.XX
Gross Receipts Reimb. (XXX.XX x \$X.XXXXXX)	\$X.XX
(ci) city sales tax (XXX.XX x \$X.XXXXXX)	\$X.XX

Average Price you paid for electric service this month

\$X.XXX /kWh

Recent Payment History

XX/XX/2018 CC_SPEEDPAY -\$XX.XX

MESSAGE CENTER

Save stamps, save money. Pay your bill online. My Constellation is fast, convenient and easy. Sign up at my.constellation.com today!

Remember that your voice counts at Constellation. We are here to listen and put your ideas into action to improve your experience.

Total New Charges **\$XXX.XX**

*Included in the calculation of Average Price per kWh

**Miscellaneous Adjustment credits and debits applied to the account since the previous invoice, including but not limited to deposits, fees or fee waivers, invoice credits such as promotional or Refer-A-Friend, etc.

If you are on a variable rate plan your rate/kWh may increase or decrease on a monthly basis based on market conditions. Visit www.constellation.com/m2m.aspx to view current month to month variable rates. If you would like to avoid these fluctuations go to www.constellation.com and renew your account on a LOW and SECURED Fixed Rate Contract.

EXPLANATION OF CHARGES AND TERM DEFINITIONS:

TDU – CenterPoint Energy Transmission Distribution Surcharges

Min Usage Fee – assessed when the energy consumption value is less than or equal to the specified contract kWh amount per billing period.

kW – Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts;

kWh – Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours

Assessments – Includes Gross Receipts Reimb. and PUC Assessments Reimb

Avg. Price – Average price you paid for electric service this month (in cents per Kilowatt hour)

For a comprehensive list of billing terms, please visit www.constellation.com/resource-center/how-to-read-your-bill.html